

Mishandled Baggage Notice (MBN)

For use in instances where luggage is mislaid within the airline system (or fails to arrive at the passenger's final destination airport within 100 hours if you have VIP Cover).

Required Information

Contact Details	
Full Name of claimant	
Current email address	
Current Mobile Number	
Alternative contact number	
TMLT Tag serial number	T M L T

Flight Details	
Airline	
Flight Number	
Date of Flight	
Outbound or Return Trip	
Airline Issued File reference number	
Property Irregularity Report (PIR) Number	

Additional Information/Comments	

Delayed Baggage (VIP Product only)	
Airline Confirmation Number	
Airline Issued Baggage Tag Number	

Additional Information/Comments	

Additional documentation attached

Picture of TMLT Tag attached to luggage	Yes	/	No
Picture of Airline Issued File reference number	Yes	/	No
Picture of Property Irregularity Report Number	Yes	/	No